

# Helpfulness – module on the correct behavior in an emergency

Worksheets



Yaps  
Raising  
young people's  
awareness on  
preparedness and  
self protection



The European Commission provides funding for the project.

## Project Partners



Federal Office of Civil Protection and Disaster Assistance



AUSTRIAN RED CROSS

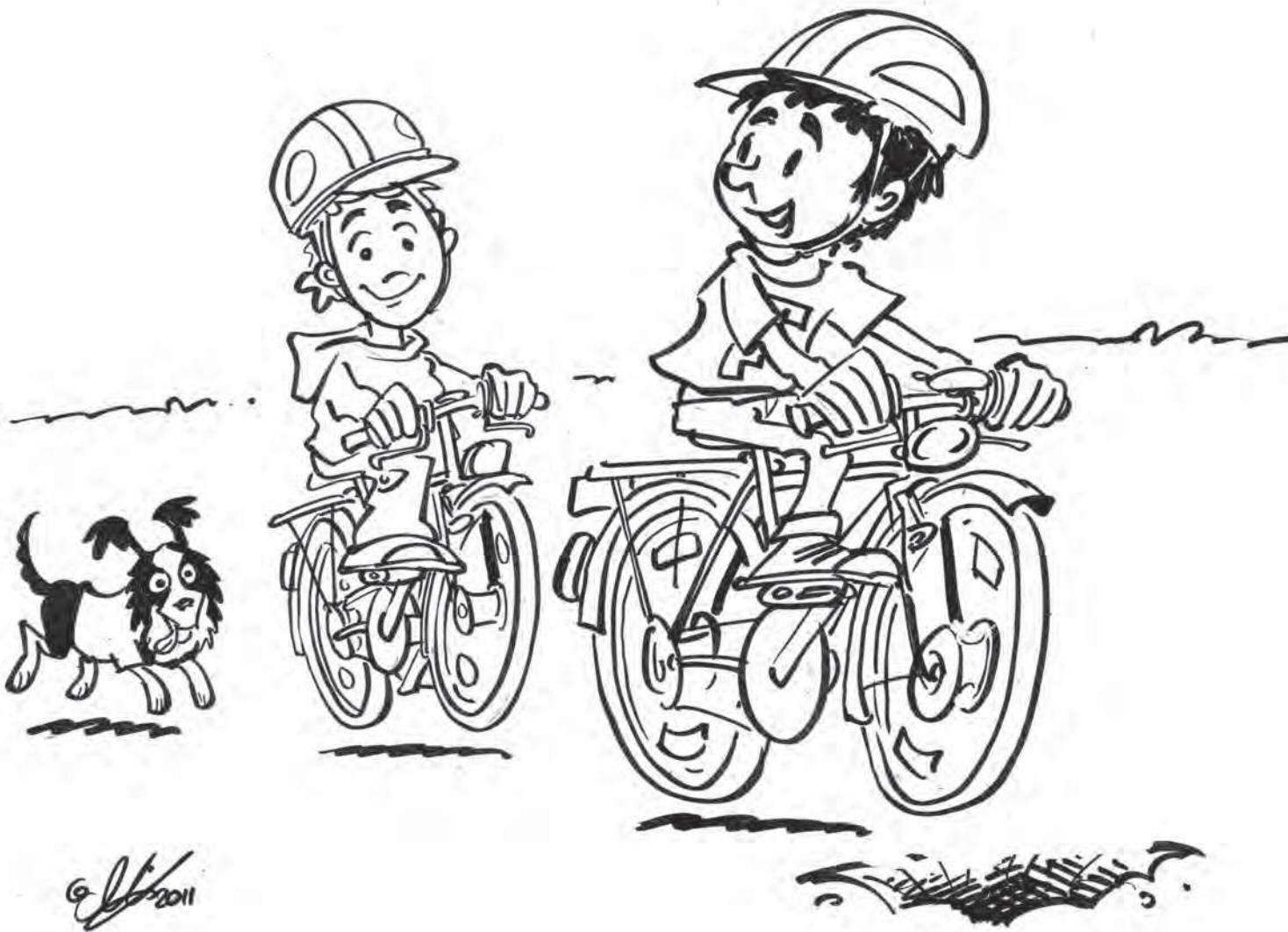


UNIVERSITATEA BABEȘ-BOLYAI

## Max and Flocke's emergency call

As on every Saturday, Max meets his best friend Florian to ride their bicycles. Of course, his dog Flocke is with them as well. But today Florian is not paying attention for a moment and crashes with his bike. "Ouch, my arm is hurting so much", Florian screams. Max immediately runs to his best friend to see if he can help with his injury. Flocke tries to comfort

him as well. He runs around, waving his tail and doing tricks. But Florian doesn't even notice him because not only does his arm hurt terribly; his leg is bleeding as well. But Florian is very brave, he does not cry while Max takes him to the bench right next to the cycle track. While Flocke looks for Florian, Max calls the emergency number with his mobile phone





## Master of calculation

Calculate the following sums. If you get the right results, you can see the emergency number by reading out the figures from the top to the bottom. Max has to dial this number to call an ambulance for his friend Florian.

**Sum 1:**  $5 + 8 - 3 + 10 - 5 - 8 + 1 - 7 =$  \_\_\_\_\_

**Sum 2:**  $30 - 20 + 6 - 12 + 4 - 8 + 1 =$  \_\_\_\_\_

**Sum 3:**  $12 + 12 - 4 - 6 - 7 - 4 + 2 - 3 =$  \_\_\_\_\_



*My result:*

The number for the emergency medical service is the same as for the fire brigade.

It is:



### Plastered

Our text did get some damage during the accident as well. Can you repair it? Put the following words in the right position. **Caution! You can use every word only once.**

*Ambulance, Wait, Name, What, Mobile phone, Where, Fun, Area code, What number of people, Fine, Fire brigade*

The number of the \_\_\_\_\_ is 112. You also have to call them, when an accident happens, so that an \_\_\_\_\_ comes to the scene. You can use any telephone, also a \_\_\_\_\_. No matter where you are or which phone you use, you do not need an \_\_\_\_\_. You have to provide very detailed information on the phone, so the ambulance can find the scene of the emergency easily and fast. First of all you have to say your \_\_\_\_\_. Then you should exactly describe \_\_\_\_\_

\_\_\_\_\_ happened and \_\_\_\_\_ it happened. So that the helpers know if they have to send more than one ambulance, you have to tell them \_\_\_\_\_ are injured. Because the fire brigade still might want to know something, you should \_\_\_\_\_ for queries. But be aware! It is not allowed to call an ambulance because you are bored or just out of \_\_\_\_\_. Who does this nevertheless has to pay a high \_\_\_\_\_ because then the ambulance is not available to help other people at the same time.





### The five W's

During the emergency call, Max has to answer five different questions. Only then the ambulance can find the right way to injured Florian. Which questions are these? Cut out the right boxes. Then glue them right next to Max and Flocke



<p><b>What</b> happened?</p>	<p><b>What</b> is the number of people in need of help?</p>	<p><b>Where</b> did it happen?</p>	<p><b>Why</b> did it happen?</p>
<p><b>What</b> is your parent's name?</p>	<p><b>Who</b> is calling?</p>	<p><b>Wait</b> for queries</p>	<p><b>Which</b> school do you visit?</p>



### Are you a helping hero?

#### Imagine:

You experienced Florian's accident with his Friend Max and Flocke. How can you help? Look at the following statements.

Paint the ones green, which are right. What is the wrong behavior? Paint these statements red.

I call my friends. Then we make fun of Florian

I block the way of the helping people.

I cover Florian with a blanket to keep him warm.

I cry and frantically run around.

I look away and pass rapidly.

I stand around and stare at Florian.

I never leave Florian alone.

I make stupid remarks.

I call for help.

I can comfort Florian.

**H**elp has to be called; dial 112

**E**ncourage and give comfort

**R**eview vital signs

**O**verlay a blanket



## Flocke's safety memory

This is part of your safety memory. There are more cards in other worksheets. You can play this memory game with your friends, siblings or even alone.

You might even play it with your parents one day and see how well they do.

*Flocke wishes you loads of fun.*



### This is how it works.

1. Print out the cards on thick paper or glue them on cardboard.
2. Cut out the cards.
3. Lay them on the table face down.
4. Find those cards where image and text match together.
5. Whoever finds the most matching cards wins the game.





Rule number one is to keep calm after an accident.



The emergency number for the fire brigade is 112.



I can help after an accident by covering the casualty with a blanket to keep her or him warm.





I can help after an accident by calling help and comforting the casualty.



If I want to report an accident, I have to dial 112 as well. This is the number for an ambulance and the fire brigade.



The five “W’s” – **Who**, **What**, **Where**, **What** is the number of people and **Wait** are important to report a fire or an accident.